

MD. AZMOL HAQUE RONY

ICT Support & Data Management Specialist | Humanitarian Operations

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[GitHub](#) | [LinkedIn](#)

PROFESSIONAL SUMMARY

Mission-driven ICT and Data Specialist with over 5 years of professional experience, bridging formal training in Information Systems with frontline humanitarian operations. Former Médecins Sans Frontières (MSF) team member with a deep, practical understanding of the Cox's Bazar emergency context. Google-certified in Cybersecurity, possessing advanced competencies in system troubleshooting, incident management, and data extraction using SQL and Python. Proven ability to provide first-level ICT support, maintain digital inventories, and facilitate technical orientation for multicultural teams. Committed to leveraging digital impact, data integrity, and secure infrastructure to support humanitarian objectives and emergency response.

TECHNICAL & OPERATIONAL SKILLS

- **IT Service Management:** First-level user support, incident lifecycle management, ITIL-aligned troubleshooting.
- **Data & Analytics:** Database extraction (SQL), task automation (Python), diagnostic reporting, log analysis.
- **Security & Infrastructure:** Vulnerability management, phishing simulations, SIEM tools (Splunk), Linux command line.
- **Operational Management:** ICT inventory tracking, routine system configurations, electronic medical records (EMR).
- **Humanitarian Context:** Cox's Bazar field operations, procedural data compliance, cross-cultural technical translation.
- **Languages:** Native Bengali, Fluent English, Fluent Rohingya / Chittagonian Dialect.

PROFESSIONAL EXPERIENCE

CYBERSECURITY ANALYST (Data Integrity Specialist)

Creative Club Bangladesh Ltd | Dhaka | January 2022 – Present

- Provide first-level technical support, managing the lifecycle of assigned ICT incidents and implementing systematic methods of troubleshooting for organizational infrastructure.
- Extract and analyze data from databases utilizing SQL and Python to fulfill end-user requests, diagnose technical errors, and execute necessary corrections.
- Maintain and update internal electronic databases, technical manuals, and procedural documentation to ensure operational continuity and robust data protection.

- Assist in routine system configurations and the deployment of security protocols to safeguard sensitive digital assets against unauthorized access.

SENIOR STAFF NURSE & UNIT ADMINISTRATOR

Ministry of Health and Family Welfare | Dhaka | December 2021 – February 2024

- Managed Health Information Systems (HIS), achieving 100% accuracy in the archiving and retrieval of digital and paper-based procedural data.
- Generated daily and monthly operational reports by extracting critical data from hospital databases to support administrative decision-making and resource allocation.
- Delivered structured on-the-job orientation for new users, focusing on technical data entry, procedural protocols, and strict compliance with universal health standards.

HUMANITARIAN NURSE (Data & Operations Focal Point)

Médecins Sans Frontières (MSF) | Cox's Bazar | January 2020 – December 2021

- Served as the primary focal point for procedural data collection and electronic morbidity/mortality databases within the high-volume Rohingya refugee response.
- Maintained rigorous medical inventory and logistical documentation, ensuring continuous supply chain accountability and proper lifecycle storage of operational equipment.
- Acted as a bilingual technical liaison, providing translation and operational orientation for international staff to ensure smooth integration into field systems.

CRITICAL CARE PROFESSIONAL

Combined Military Hospital (CMH) | Dhaka | April 2018 – May 2019

- Maintained electronic patient records and health information systems in a high-intensity, zero-error environment.
- Ensured data integrity and strict confidentiality while processing user intakes and generating daily operational reports.

FORMAL IT TRAINING & CERTIFICATIONS

- [Google Cybersecurity Professional Certificate | Coursera](#) | Issued: Jan 30, 2025
 - *Core Competencies:* Network Security, Linux, SQL database extraction, Python automation, and SIEM tool utilization.
- [Mastercard Cybersecurity Job Simulation | Forage](#) | Issued: May 8, 2024
 - *Core Competencies:* User security orientation, designing phishing email simulations, and interpreting security results.
- [Advent of Cyber 2024 | TryHackMe \(ID: THM-BB6YTOI6RT\)](#) | Issued: Dec 28, 2024
 - *Core Competencies:* System troubleshooting and practical network defense challenges (Completed 24 technical challenges).

EDUCATION & LICENSURE

- **Bachelor of Science in Nursing (BSc)** | *University of Rajshahi, Bangladesh* | Graduated: 2017
- **Registered Professional** | *Bangladesh Nursing & Midwifery Council* | Reg: 6708 (Valid until Jan 2028)